

TRI-COUNTY COMMUNITY COUNCIL, INC.

ANNUAL REPORT 2022-2023



TRI-COUNTY COMMUNITY COUNCIL, INC.

Tri-County Community Council, Inc., a private non-profit corporation founded in June 1965, is a Community Action Agency (CAA) which develop and implement comprehensive programs to serve the poor and eliminate poverty in Holmes, Walton, and Washington Counties. In October of 1997, Tri-County Community Council was designated as the CAA for Jackson and Okaloosa Counties. Additionally, Tri-County Community Council was selected in May 2000 as the CAA for Santa Rosa County and in 2004 selected to be the Community Transportation Coordinator (CTC) for Bay County and served until December 2013. July 2011 Bay County was added under our CAA umbrella. July 2015 Tri-County Community Council was named CTC for Santa Rosa County.

VISION STATEMENT

“Tri-County Community Council, Inc. is a nonprofit organization with a vision to unite both the public and private sectors for the purpose of improving the quality of life for individuals, families, and communities by enhancing and seeking new opportunities for success with the goal of eliminating poverty.”

MISSION STATEMENT

Our Mission is to identify and provide needed services to the citizens in our communities.

A note from the Executive Director...

Tri-County Community Council has been around since 1965. Wow, things have clearly changed. Think of the last 20 years.

Fax machines, cell phones, internet, and computers. Who could live without the technology? Were you one of the hold-outs that resisted something new a few years ago? Were virtual meetings hard to get used to? It was for me. Reminds me of a quote.

Progress is impossible without change, and those who cannot change their minds cannot change anything—George Bernard Shaw

A new way to communicate maybe. Did you claim that the new generation doesn't like to communicate unless they are looking at a text, e-mail, group chat, DM, FaceTime, or Skype?

Zoomers—also known as Generation Z—the first generation to never know the world without the internet—can teach us about changing the workplace. One of the biggest surprises came when Gen Z's were interviewed. When asked what type of communication do you like best; the answer was surprisingly "in person".

I had to change my thinking about this.

Even though Gen Z'ers are much better adapted in a digital age, Gen Z'ers are more likely to question rules and authority. But the inter-generational dialogue can be so helpful. Both the younger and older generations can learn from each other. We need to appreciate this with our clients and employees. Especially as we work so hard to serve our clients, we look at our motto:

Helping People Help Themselves

We end the year with a government shutdown looming, political races heating up, and the threat of more change.

The secret of change is to focus all of your energy not on fighting the old, but building the new—Socrates

Is this something we can embrace? New funding, new employees, a new Board Member. I know we can when we work together. Let's see what changes we can tolerate. Let's see what a fantastic job we can do.

Sincerely,

Joel Paul, Jr., Executive Director

DESCRIPTION OF CURRENT SERVICES

TRANSPORTATION DISADVANTAGED PROGRAM



- Funded by Transportation Disadvantaged Commission & DOT
 - Holmes, Walton, Washington & Santa Rosa Counties

Provides transportation for local non-emergency medical treatment, nutritional, shopping, education, recreation, employment/training and other daily needs. Non-Sponsored riders are provided services following an established trip prioritization set by the Local Coordinating Board. A 24-hour advance notice is requested.

Inez Cassiday - Holmes, Walton, Washington & Santa Rosa Operations Director

HEAD START



- Funded by Department of Health & Human Services
 - Holmes, Walton, Washington Counties

Serves 203 three & four-year old children from families with low-income according to the Poverty Guidelines published by the federal government. The program promotes school readiness by enhancing the social & cognitive development of children through the provision of educational, health, nutritional, social and other services.

Kim Gillis - Director;

Heather Wilkerson - Westville Center Coordinator

Cynthia Brown - Chipley Center Coordinator

Kenya Jackson - DeFuniak Center Coordinator

Michelle Howard - Chautauqua Center Coordinator

EARLY HEAD START



- Funded by Department of Health & Human Services
 - Walton County

Serves 36 low-income infants, toddlers, pregnant women & their families. This program enhances children's physical, social, emotional, and intellectual development, assists pregnant women to access comprehensive prenatal and postpartum care, support parents' efforts to fulfill their parental roles; and help parents move toward self-sufficiency. The EHS program is being offered only in DeFuniak Springs through home-base services.

Kim Gillis - Director

Kimberly Hammett - Center Coordinator

DESCRIPTION OF CURRENT SERVICES

COMMUNITY SERVICES BLOCK GRANT (CSBG)

- Funded by Department of Economic Opportunity
- Bay, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, Washington Counties

Services provide self-sufficiency, transportation, education, supportive services, youth development, emergency and disaster relief assistance, food pantry and teen gifts.

Angie Moore - Director; Lisa McCreary - Director's Assistant

Candice Romero - Bay & Jackson Specialist; Charlotte Shirah - Holmes Specialist

Anita Arnold - Ft. Walton Specialist; Hartense Haynes - Crestview Specialist

Julia Lockhart - Santa Rosa Specialist; Sherry Matthews - Walton Specialist;

Vanessa Thompson - Washington Specialist



LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

- Funded by Department of Economic Opportunity
- Holmes, Okaloosa, Santa Rosa, Walton, Washington Counties

Provides assistance in meeting the cost of home heating and cooling for eligible individuals and households. The funding also assists in emergency situations to eligible individuals and families who are without home energy or are in danger of losing home energy during a crisis.

Angie Moore - Director; Lisa McCreary - Director's Assistant

Charlotte Shirah - Holmes Specialist; Anita Arnold - Ft. Walton Specialist

Hartense Haynes - Crestview Specialist; Julia Lockhart - Santa Rosa Specialist

Sherry Matthews - Walton Specialist; Vanessa Thompson - Washington Specialist



LOW-INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)

- Funded by Department of Economic Opportunity
- Holmes, Okaloosa, Santa Rosa, Walton, Washington Counties

Provides assistance to income eligible families with water and wastewater costs, preventing unnecessary disruptions while ensuring Floridians have meaningful access to safe, clean drinking water and wastewater services.

Angie Moore - Director; Lisa McCreary - Director's Assistant

Charlotte Shirah - Holmes Specialist; Anita Arnold - Ft. Walton Specialist

Hartense Haynes - Crestview Specialist; Julia Lockhart - Santa Rosa Specialist

Sherry Matthews - Walton Specialist; Vanessa Thompson - Washington Specialist



DESCRIPTION OF CURRENT SERVICES

LIFE ENRICHMENT SENIOR CENTER



- Funded by Walton County Commissioners & City of DeFuniak Springs
 - Walton County

Offers a variety of events & educational topics for persons 50 years of age and older.

Susan Bakalo - Senior Center Manager

CANNING CENTER



- County funds designated to the agency, other donations and private pay
 - Walton County

Facility equipped for public usage allowing low-income facilities to prepare large quantities of food at no cost, and a minimal cost to other clients.
(No Processing) Pea shelling, fruit peeling, etc.

Angie Moore - Director

Sherry Matthews - Walton Specialist

PROJECT SHARE



- Funded by donations through City of DeFuniak Springs
 - Walton County

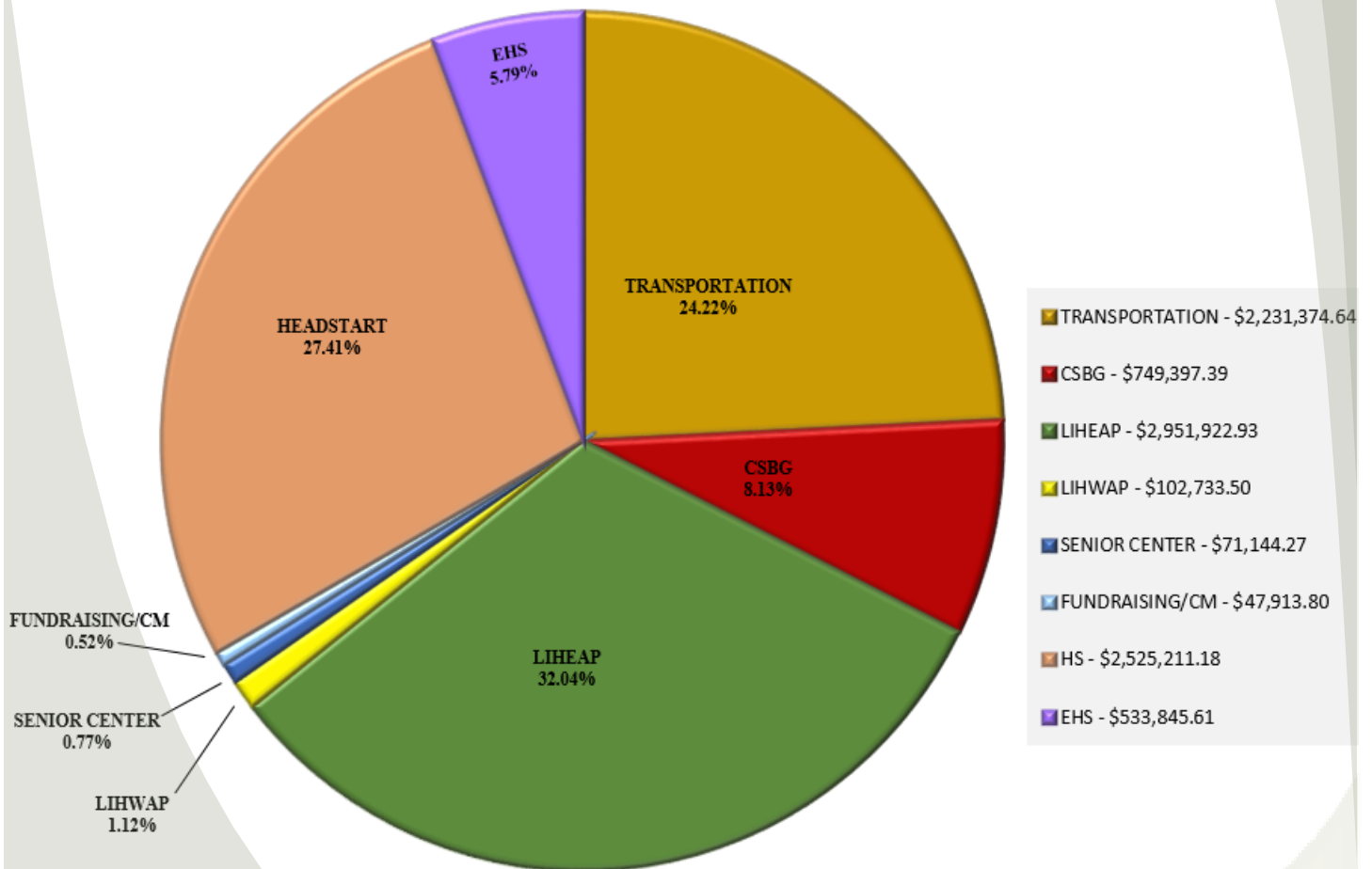
Provides assistance with emergency water to eligible individuals and families in Walton County.

Sherry Matthews - Walton County Specialist

2022-2023 FUNDING

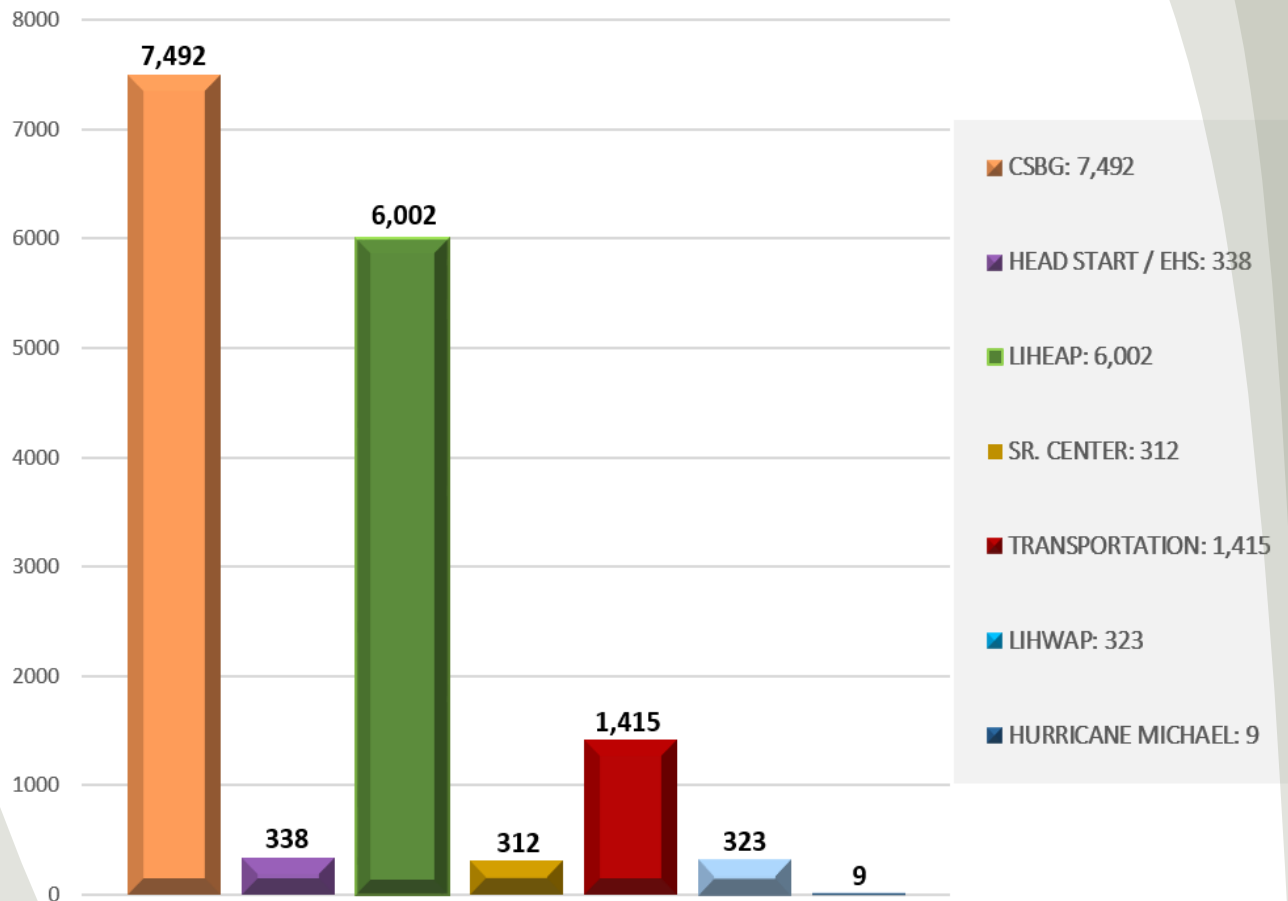
TOTAL FUNDING:

\$9, 213, 543. 32



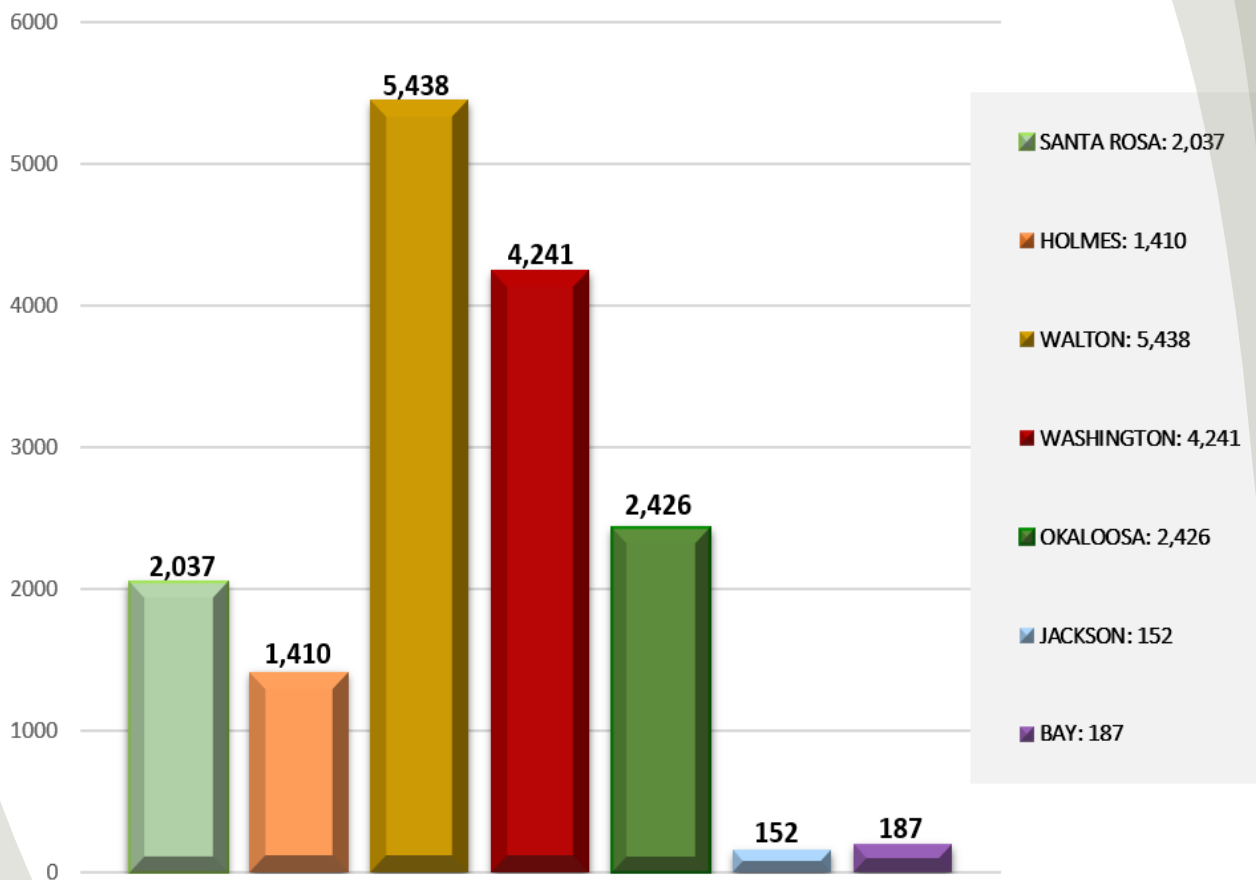
CLIENTS SERVED BY PROGRAM

TOTAL SERVED: 15,891



CLIENTS SERVED BY COUNTY

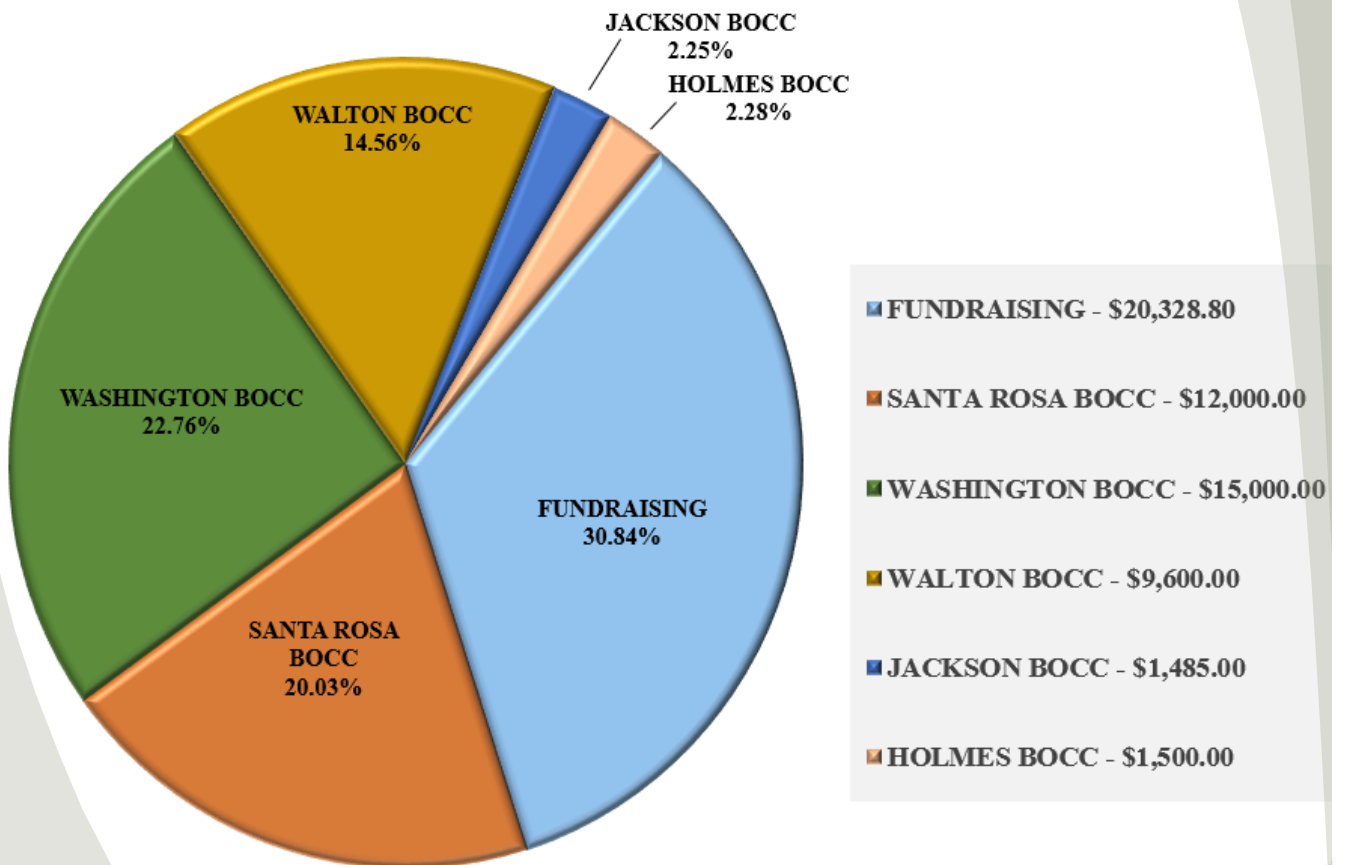
TOTAL SERVED: 15,891



CASH MATCH

TOTAL SERVED:

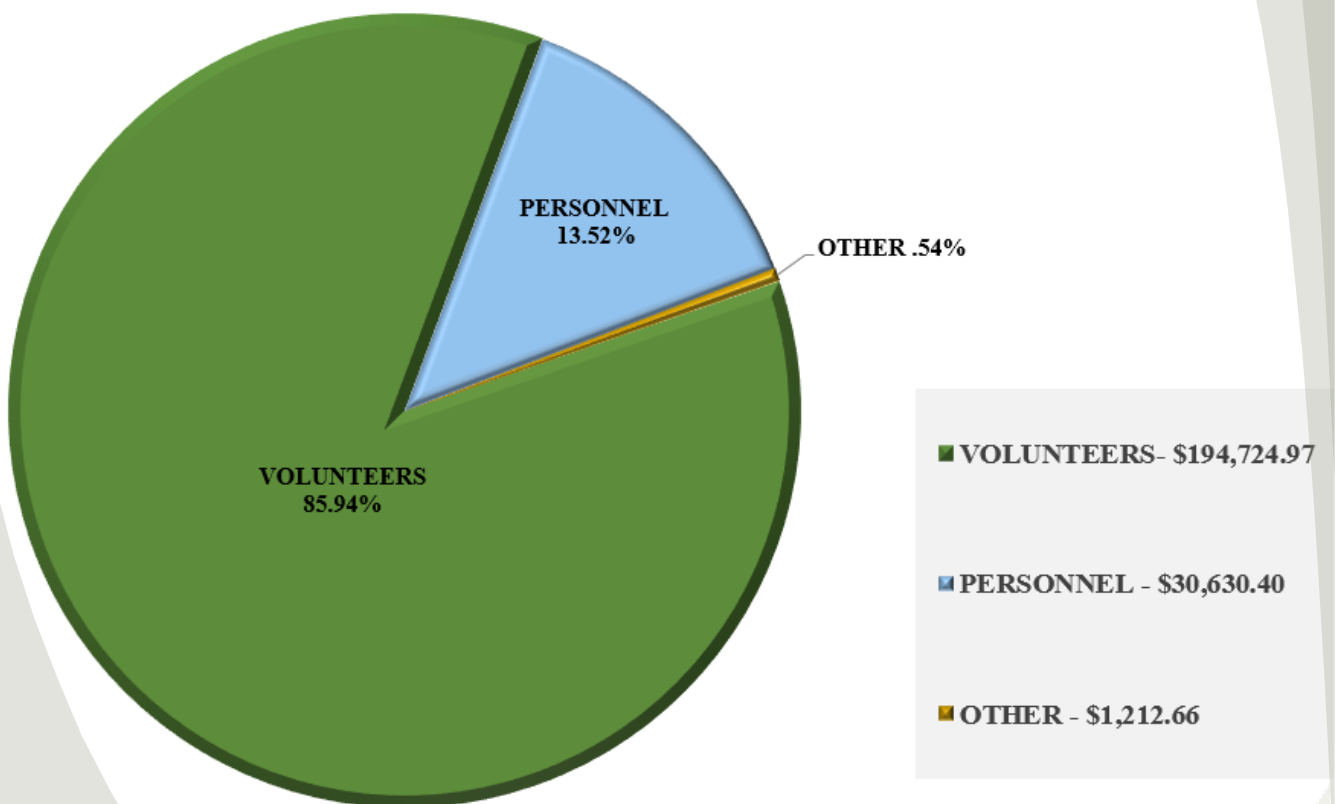
\$59,913.80



IN-KIND

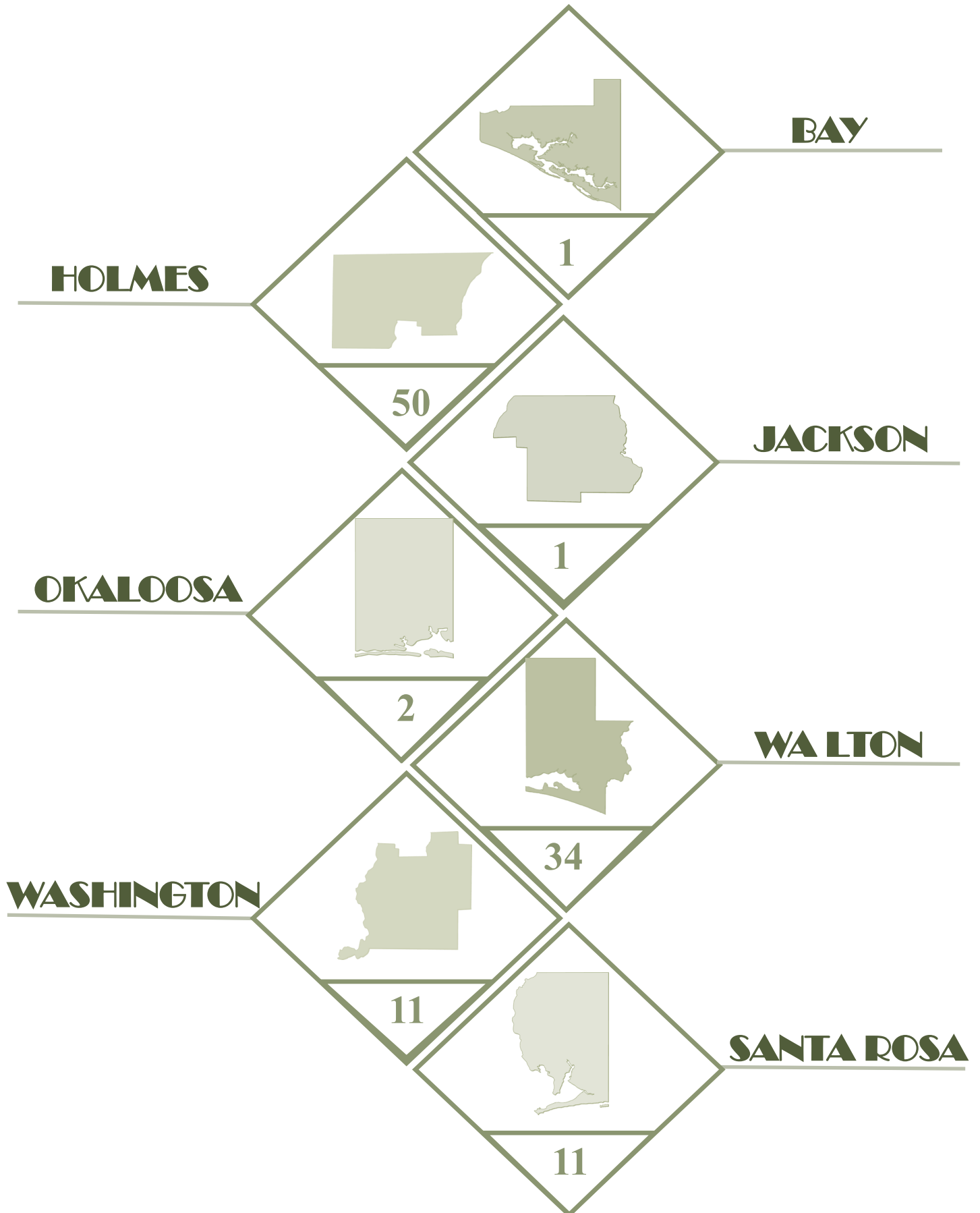
TOTAL SERVED:

\$226, 568. 03



EMPLOYEES BY COUNTY

TOTAL: 110



2022-2023

RECOGNITION & THANKS

Some of the Counties we serve designate funds directly to Tri-County Community Council, Inc., to help with the match needed to assist the low-income citizens in their counties.

In-Kind Donations are received in multiple forms including, but not limited to space, contractual, food, clothing and personnel costs. These donations aid in providing the needed services in our communities.

Partnerships are a vital part of fulfilling the mission of the agency. We work hard in developing and maintaining partnerships that allow us to capture all available resources for the citizens of our service area.

DONORS



VOLUNTEERS

Finally, we are very thankful for the volunteers who graciously donate their personal time to assist in "Helping People Help Themselves."

A total of 3,114 hours were donated by Volunteers for the 2022-2023 year.

Heartfelt 
THANKS
TO OUR VOLUNTEERS!

CENTRAL OFFICES

<u>Transportation Operations</u> 312 N. Oklahoma Street Bonifay, FL 32425 (850) 547- 3688 - <u>Office</u> (850) 547- 2504 - <u>Fax</u>	<u>Administrative Office</u> PO Box 1210 302 North Oklahoma Street Bonifay, Florida 32425 (850) 547-3689 - <u>Office</u> (800) 395 - 2696 - <u>Toll Free</u> (850) 547 - 9806 - <u>Fax</u> (850) 547 - 9505 - <u>TDD</u> t.communitycouncil@mchsi.com	<u>Head Start Information</u> 2499 Cypress Street Westville, Florida 32464 (850) 548 - 9900 - <u>Office</u> (850) 548 - 5644 - <u>Fax</u> kim@tricountyheadstart.com
--	---	---

OUTREACH OFFICES

<u>Bay Services</u> 949 Jenks Ave Suite 1 Panama City, FL 32401 (850) 215 - 0173 - <u>Office</u>	<u>Jackson Services</u> 2944 Penn Ave, Suite D Marianna, FL 32448 (850)- 394-4064 - <u>Office</u>	<u>Santa Rosa Services</u> 6607 E. Elva St. Milton, FL 32570 (850) 981 - 0036 - <u>Office</u> (850) 564 - 5301 - <u>Fax</u>
<u>Chautauqua Child Development Center</u> 908-B Hwy 90 West DeFuniak Springs, FL 32433 (850)-892-6144 - <u>Office</u> (850)-892-6310 - <u>Fax</u>	<u>Life Enrichment Sr. Center</u> 312 College Ave; Warren Bldg DeFuniak Springs, FL 32435 (850) 892 - 8746 - <u>Office</u> (850) 892 - 8747 - <u>Fax</u>	<u>Walton Head Start</u> 268 Davis Lane DeFuniak Springs, FL 32433 (850)-892-7635 - <u>Office</u> (850)-638-7355 - <u>Fax</u>
<u>Chipley Head Start</u> 1264 South Blvd Chipley, FL 32428 (850)-638-9800 - <u>Office</u> (850)-638-2619 - <u>Fax</u>	<u>Okaloosa Services -Crestview</u> 290 Martin Luther King Ave. Crestview , FL 32536 (850) 306 - 1134 - <u>Office</u> (850) 306 - 1134 - <u>Fax</u>	<u>Walton Transportation</u> 194 North 6th Street DeFuniak Springs , FL 32433 (850) 892 - 2422 - <u>Office</u> (850) 892 - 5686 - <u>Fax</u>
<u>Early Head Start</u> 265 South 18th Street DeFuniak Springs, FL 32435 (850)-951-0464 - <u>Office</u> (850)-951-0465 - <u>Fax</u>	<u>Okaloosa - Ft. Walton Bch</u> 913 Beal Parkway N.W. # H Ft. Walton Beach, FL 32547 (850) 200 - 4425 - <u>Office</u> (850) 200 - 4425 - <u>Fax</u>	<u>Walton Services</u> 41 West Main Street DeFuniak Springs, FL 32435 (850) 892 - 3615 - <u>Office</u> (850) 892 - 0114 - <u>Fax</u>
<u>Holmes Services</u> 330 Highway 90 West Bonifay, FL 32425 (850) 547 - 4263 - <u>Office</u> (850) 547 - 1010 - <u>Fax</u>	<u>Santa Rosa Transportation</u> 7255 East Hwy. 90 Milton, FL 32583 (850) 626 - 6806 - <u>Office</u> (850) 626 - 2132 - <u>Fax</u>	<u>Washington Services</u> 623 Hwy. 273 Chipley, FL 32428 (850) 638 - 4520 - <u>Office</u> (850) 638 - 3595 - <u>Fax</u>

EXECUTIVE MANAGEMENT

Joel Paul, Jr., Executive Director
Sharon Kent, Asst. Ex Dir/HR Dir/Bd Liaison
Heather Craft, Chief Finance Officer
Kim Gillis, Head Start Director
Angie Moore, Community Resource Director

2022–2023 BOARD OF DIRECTORS

Ron Kelley, Chairman
Danny Glidewell, Vice Chairman
Rickey Callahan, Treasurer
Tara Finch, Secretary
Andrew Hill, Member-at-Large

BAY COUNTY

- Chris Moore
- Anthony Pilot

HOLMES COUNTY

- Rickey Callahan
- Clint Erickson
- Patricia Latson

JACKSON COUNTY

- Edward Crutchfield
- Anita Halling
- Alex McKinnie

OKALOOSA COUNTY

- Jeri Faircloth
- John Hofstad

SANTA ROSA COUNTY

- Russ Henderson
- Andrew Hill
- Howard Vanselow

WALTON COUNTY

- Isaac Becker
- Danny Glidewell
- Ron Kelley

WASHINGTON COUNTY

- Alan Bush
- Tara Finch
- Malcolm Nelson



*"Helping People
Help Themselves"*